Appendix 5

Eligibility and Covered Services Illustrations

The following two charts highlight the difference in service provision between Family Care members who are eligible for Medicaid fee-for-service and Family Care members who are not eligible for Medicaid fee-for-service. As the chart on this page shows, members who are Medicaid eligible may receive services included in the Family Care benefit package as well as Medicaid services that are not included in the Family Care benefit package. As shown in the chart on the next page, members who are not eligible for Medicaid may also receive Medicaid services that are not included in the benefit package. However, these services are not reimbursable by Medicaid.

For Members Who Are Eligible for Both Family Care and Medicaid Fee-for-Service

If the service you intend to provide is . . .

Included in the Family Care benefit package . . .

Included in the Family Care benefit package . . .

Not included in the Family Care benefit package . . .



BUT



The care management organization (CMO) has authorized provision of the service . . .

The CMO has not authorized provision of the service . . .

Is covered by Medicaid fee-for-service . . .



THEN



You may provide the service and bill the CMO.

You may provide the service, but you will not receive reimbursement from the CMO or from Medicaid fee-forservice. Refer to Provision of Noncovered Services in the Service Information chapter of this guide.

You may provide the service and bill Medicaid fee-forservice All Medicaid fee-forservice policies apply.

For Members Who Are Eligible for Family Care and Not Eligible for Medicaid Fee-For-Service

If the service you intend to provide is . . .

Included in the Family Care benefit package . . .

AND

The CMO has authorized provision of the service . . .



You may provide the service and bill the CMO.

Included in the Family Care benefit package . . .



The CMO has not authorized provision of the service . . .



You may provide the service, but you will not receive reimbursement from the CMO. Refer to Provision of Noncovered Services in the Service Information chapter of this guide.

Not included in the Family Care benefit package . . .



You may provide the service, but you will not receive reimbursement from the CMO. Refer to Provision of Noncovered Services in the Service Information chapter of this guide.